BUILD YOUR SAVINGS AND HAVE A CHANCE TO WIN!

Lucky Lagniappe Savings is a new prize-linked savings account at Heart of Louisiana Credit Union. Lucky Lagniappe Savings offers prize drawing entries in return for each time you increase your savings balance by $20 (up to 5 entries per month)*. Prize drawings occur monthly, quarterly and annually – so the more you save, the more chances you have to win! You could even end up winning the grand prize of $5,000!

Is saving money a challenge? If you are struggling to save, consider the Lucky Lagniappe Savings account. You can improve your money habits in a whole new way that actually makes saving FUN. You’ll feel rewarded by watching your savings grow, and experience the excitement of the prize drawings! And unlike playing the lottery, you don’t lose anything with Lucky Lagniappe Savings. All of the money you deposit into the account is yours! Don’t miss your chance. The next drawing is February 15, 2018 for all January entries. Open your Lucky Lagniappe Savings account today!

*Visit HeartCU.org for complete terms, conditions, and official rules. Federally insured by NCUA.
REPORT CARD PRIZE WINNERS

Our young members are scoring BIG with their Honor Roll report cards! All members in grade school have the opportunity to enter the drawings - with the grand prize drawings for an Apple iPad Mini with a $100 gift card or an Apple iTouch with a $50 gift card lined up for May.

Here are our most recent winners. Each of these young members received a $20 gift card to The Grand Theatre.

Nicholas D  Krista J
Dominic P  Zachary P

Bring in your report card(s) with all A’s or A’s & B’s to register for our next set of drawings.

SCHOLARSHIPS

Heart of Louisiana Credit Union will award three $1,000 scholarships to local students that will be graduating from high school in 2018. Visit us online at HeartCU.org or stop by one of our three locations to pick up a scholarship application. Application packets must be received by Wednesday, February 21, 2018. The student must have an active account in good standing.

The decision will be made by a panel of Heart of Louisiana Credit Union staff members and will be based on merit and presentation submissions. Staff, Board of Directors, Committee members, and their direct family members are not eligible to participate.

MEMBER APPRECIATION WEEK SET

In appreciation of our members, Heart of Louisiana Credit Union has designated March 5 - 9 as Member Appreciation Week! Make sure you stop by any and all of our branches for giveaways and exciting prizes to be given away at each branch.

For a full list of events during Member Appreciation Week, start watching the website, HeartCU.org, in February.

SYSTEM UPGRADE SLATED FOR APRIL 2018

Heart of Louisiana Credit Union is hard at work on a major project: A System Upgrade! There are lots of changes that will take place in April for members and staff alike. Until the changes take place, our team is ensuring that we are fully trained and prepared for the new, exciting things coming to Heart of Louisiana Credit Union. This upgrade will allow us to offer new and enhanced services like:

The new Online Banking will have several upgrades. One to look forward to is having the ability to reset your password at your convenience.

The new Mobile App will allow a quicker, more secure log-in with fingerprint verification.

Your monthly statements will have a new format that will highlight the latest news from your Credit Union. If you currently receive eStatements, you will soon be able to view your statements from any mobile device.

Over the next few months, you will receive several pieces of mail that will explain the new services that will be available. While we have a lot happening between now and April, our commitment to members and treating members like family does not change. Please feel free to contact us or stop by for a visit with any questions you may have.
NEW VP OF LENDING NAMED

Heart of Louisiana Credit Union is happy to introduce Darrin Magee, Vice President of Lending. Darrin, a native of Leesville, is excited to be back home in Central Louisiana after his most recent position as a Regional Bank President in North Mississippi.

Darrin earned his Bachelor of Science in Accounting from Louisiana Tech Univeristy in 1996, then completed his studies at the Graduate School of Banking at LSU in 2010.

Darrin has over 20 years of experience in the banking industry and is excited to build upon the strong foundation of Heart of Louisiana Credit Union's commercial, consumer, and mortgage lending programs.

In his time away from the office, Darrin enjoys time with his wife, Jesi, and his four children.
MOVERS & SHAKERS
Heart of Louisiana Credit Union wants to welcome the newest members of our team:

Lauren Nugent - Teller
Naomi Robertson - Teller
Debra Crowe - Records Clerk
Joshua Gatch - Teller to Teller II
Ariel Holden - Teller to Teller II
Desiree Gary - Controller to CFO
Darrin Magee - VP of Lending

SEND 2018 PROPERTY TAX DOCUMENTS
If you have an escrowed mortgage loan with Heart of Louisiana Credit Union, please remember to send your 2017 property (state and parish) tax documents to:

Attn: Stacey LeBlanc
Heart of Louisiana Credit Union
PO Box 4030
Pineville LA 71361

HOLIDAY CLOSINGS
All Credit Union branches will be closed in observance of the following holidays:

Martin Luther King Jr Day
Monday, January 15th

President’s Day
Monday, February 19th

Easter
Monday, April 2nd

DIRECTOR ELECTIONS AND ANNUAL MEMBERSHIP MEETING
The Annual Membership Meeting for 2017 will be held March 13, 2018 at Country Inn & Suites in Pineville, LA. Registration of all Heart of Louisiana Credit Union members will begin at 6:00 PM, with the meeting beginning at 6:30 PM. Annual financial reports will be given to the membership. In lieu of prizes and gifts at the annual meeting, a member appreciation week will be celebrated in all branches with prizes and giveaways (see full story on page 2).

The following members of the Board of Directors are up for re-election:

Bob Pulaski, CLECO, Retired
Ronnie Venson, USDA, Retired

No further nominations were received for consideration through the petition process.

Heart of Louisiana Credit Union is ‘YOUR’ credit union and your attendance and participation is encouraged. Stay informed about the benefits your credit union provides as well as learning about the many ways Heart of Louisiana Credit Union has been working to improve services. We hope to see you there.